



Feature Scope and Supported Devices

SwyxON

Product Version: **11.42.0.0**

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1 Feature Scope SwyxON 11.42.0.0

1.1 New Features

Feature	Summary
Swyx Meeting	Possibility to use Swyx Meeting as new collaboration method out of Swyxlt!
Swyxlt! Update Notifier	Administrator ruled possibility to inform Swyxlt! users about the availability of new Swyxlt! versions and offer a direct link to install the new version (needs activation by administrator)
P-Early Media	<ul style="list-style-type: none">• P-Early-Media is a SIP header defined in RFC 5009. This header is used to authorize and control early media flows in interconnected SIP networks (e.g. between PBX and SIP provider). RFC 3960: Early Media and Ringing Tone Generation in SIP• RFC 5009: SIP P-Early-Media Header• Special (DTAG defined) early media handling procedures• SIP Forking including early media (RFC 3261)• RFC 6228: SIP Response 199 Early Dialog Terminated
DATEV enhancements	Automated and manual transfer of call data to DATEV is now possible even after a call has ended
Office 64-bit support	Interworking of Swyxlt! and Microsoft Office is now supported with 64-bit versions of Microsoft Office
SCC Enhancements	<ul style="list-style-type: none">• Generation of the Self-Signed certificates during the installation• Refactored grid filtering• Extended multilanguage support (German, English, Italian, French, Dutch)• Phone manager service configuration• Voicemail configuration as a part of the global System and default settings• Bulk upload of the Desk-Phones (MAC Addresses) Configuration of the default provisioning URL

1.2 Technical Improvements

Internal ID (Ticket ID)	Summary
99906 (1247)	SwyxIt: Only the first 40 speeddials are copied from template user if a new user is added
117102 (1585, 6608, 7921)	LCD contrast not set upon user login
141080 (2191, 2270, 2432, 2533)	Call transfer via SwyxLink fails in various scenarios (Complete solution)
144067 (2769)	CDR ScriptConnectedDate/Time not set in 'ProceedWithDestination' call flows
144137 (2677)	Manipulation of the CallingPartyName via script does work in every scenario (11.20)
154390 (5014)	Inbound calls are having the 'PublicAccessPrefix' CDR field populated which confuses CDR analysis tooling
156903 (7392)	VisualContacts: SwyxIt UI freezes sometimes for up to 30 seconds if the Visual Contacts LDAP Server is not reachable
157764 (5649)	Admin: Feature profile cannot be edited after creation until the list of all profiles is reloaded
157773	Hold & Call transfer to initiate conference fails for call which are unconditional forwarded to external destination
159564 (7115)	Telekom SIP trunk TCP: long delay while inbound call until call is delivered to destination
159662 (6084, 6753)	L6x: Phone performance affected by conversation list (fixed with firmware V1 R2.8.0)
163356 (6445)	Admin: Cloning of speeddials does not work in every scenario
164863 (6959)	Admin: The feature "Disable user after failed login attempts" cannot be enabled anymore
167585 (7485)	SCC: Users cannot be added to a group
171435	LDAPSync: CDS memory consumption increases until critical level if editable phone book contains large number of entries
171744	SCC: No adequate error message in case of already registered MAC address in Yealink RPS

175562 (201009, 201517)	Yealink: LDAP access to phonebook suddenly stops after <n> days (usually 42!) with 'invalid credential' error
80431 (1052, 4866, 6285, 7970, 109143)	SwyxIt: On outgoing calls with a P300 device attached to a notebook the callee voice is also played via PC speaker
123035 (2006, 7084)	Supp: SwyxFax beendet die Verbindung nach einer Faxübertragung nicht mehr
142075 (989)	PEM: GK-Testcenter, Defect #989: SIP-Trunk: Ring Back Tone is inaudible in case of calling VoLTE subscriber
159124 (5693, 5721, 5959, 6332, 7081, 7595, 8244, 201982)	SwyxIt: It is not possible to enter spaces in skin search field if SwyxIt is in CTI mode
160014 (6055)	PEM: GK-Testcenter: No Voice Connection if SDP Content is in SIP 181 but not in 200 OK
160358 (5882, 6126, 7565, 200612, 202183)	SwyxIt: Hook on via hotkey or linekey contextmenu does not work in CTI mode
162374 (6546, 7329)	SwyxIt: Dialing via F11 hot key does not work from Excel in CTI mode
167885 (7586, 7643, 7818, 8087, 201050, 203046)	Outgoing calls initiated via F11 or VisualContact do not have a public line access prefix if CTI is enabled with a Yealink phone
171632	SwyxIT: fulltext search is NOT possible for special characters like '&' in CTI mode
177657 (203481)	SwyxIt: client does not pop-up as foreground window on outgoing call
178830 (203643)	SwyxOn - CDRs Time Stamp Drift in CSV Files
180874	LinkMgr: After update to v11.40 outgoing calls via M-Net trunks fail (may affect other provider too!)
180786 (205289, 205345)	SwyxWare DE: A newly created trunk get calling right "Deny all calls" - > NO incoming call possible!
182473 (206401)	L6x: Old firmware version reference in FirmwareInfo.xml

2 Supported Devices

Type	Product	Preferred Version
Devices	SwyxPhone L62 100 MBPS	HFA V1 R2.8.0
	SwyxPhone L62	HFA V1 R2.8.0
	SwyxPhone L64	HFA V1 R2.8.0
	SwyxPhone L66	HFA V1 R2.8.0
	SwyxPhone L615	HFA V3 R0.40.0
	SwyxPhone L640	HFA V3 R0.40.0
	SwyxPhone L660	HFA V3 R0.40.0
	Swyx Handset P280	V 1.88
	Swyx Handset P300	
	Actual Jabra Headsets	
Yealink	Phone T41S	66.83.0.44
	Phone T42S	66.83.0.44
	Phone T46S	66.83.0.44
	Phone T48S	66.83.0.44
	Expansion Module EXP40	66.83.0.44
	Conference Phone CP920	78.81.0.23
	Conference Phone CP960	73.83.0.4
DECT	DECT 500 Base station	V 3.55 B24
	DECT 500 Repeater	V 39
	DECT 510 Handset	V 3.55 B24
	DECT 565 Handset	V 3.55 B24
	DECT 700 Manager	108
	DECT 700 Base station	108
	DECT 700 Handset D710	63
	DECT 700 Handset D750	63
	DECT 700 Handset D765	11
	DECT 800 Base station	V 9.1.11 or higher
	DECT 800 Handset	V 4.3.6 or higher
Administration	Administration	V 11.41.0.0
Swyx Clients	SwyxIt!	V 11.41.0.0
	Swyx Desktop for Mac OS	1.8.0 or higher

	Swyx Mobile for iOS	2.4.0 or higher
	Swyx Mobile for Android	2.0.3
Media Packs	AudioCodes	Firmware 6.60A.332.002

We recommend customers use the "Preferred Version" for the given products. The preferred software versions offers tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

3 Supported Operating Systems for Swyx Clients and Administration

This table shows the compatibility between SwyxIt! Clients/Administration and Operating Systems.

Swyx Client/Administration	OS / Version	Note
Administration	Windows 7 (last updates) Windows 8.1 (last updates) Windows 10 (incl. Fall Creator Update) Windows Server 2008 R2 SP1 Windows Server 2012 R2 (last updates) Windows Server 2016 Windows Server 2019	Please ensure that ongoing or due Windows updates are completed before starting to install or update SwyxWare Administration.
SwyxIt!	Windows 7 (last updates) Windows 8.1 (last updates) Windows 10 (incl. Fall Creator Update) Windows Server 2008 R2 SP1 Windows Server 2012 R2 (last updates) Windows Server 2016 Windows Server 2019	
Swyx Desktop for Mac OS	Mac OS	Please see the corresponding Product Release Note
SwyxIt! for Mobile	Android iOS	Please see the corresponding Product Release Note

4 Known Issues

Internal ID (Ticket ID)	Title
61118	SwyxPhone L615: Callerlist key does not work correctly
96882	Calls cannot be hold or transferred with mobile apps if the "SIP system phone" feature is activated for the user
101430 (1305)	Trunk recording can't be triggered by group extension
112048 (1126, 1300, 1539, 1876)	CTI+ does not work correctly in a multi terminal server scenario with load balancer
135756	Property Cloning: Forwarding No reply -- cloning wrong timeout value
135757	Property Cloning: Cloning Forwarding to "Voicemail" always activates configuration
154428 (3924, 4069, 4086, 4244, 4844, 4940, 5346)	SwyxIt: Office Communications Addin causes Outlook crash if "Microsoft Skype Meeting Addin" is used
171133 (201498)	Display and/or LED to indicate call forwarding is NOT updated if UCF was changed by NG client
173021 (8300)	Some French emergency and abbreviated dial numbers not handled correctly
173569 (201149)	L6x (OpenScape) in CTI mode fail secondary call while first call is in state 'Ringing'
175848 (5436)	Re-INVITE via TLS fails on Telekom SIP-Trunk
177549	Admin32\64 install\update fails: with failed to find node error message on Windows 10 1803 (Windows OS requirement: please ensure that ongoing or due Windows updates are completed before starting to install or update SwyxWare components)
180111	SCC: Deskphones/Backoffice Admin - delete button active (no action can be taken)
176955	Outlook Voicemail Player - Handset P280 - Sound is ALWAYS played back via SpeakerPhone (P280) and via Handset (P280)

5 Support

The support for SwyxWare is handled through the regular Swyx Support process.