
Second Generation MV Cameras: Overview and Specifications

Overview

The MV12 series, MV22 series, MV72 series and MV32 are part of the second generation of cameras from Cisco Meraki which introduces powerful onboard analytics capabilities, including machine learning for intelligent object detection and person tracking. This new generation of smart cameras also introduces the ability to deploy wirelessly, allowing for seamless deployment in almost any environment.

The MV12 series offers several different indoor, fixed focus models that each include all the advanced analytics and other new features introduced in this generation in a smaller form factor to more easily integrate into existing environments. The MV22 and MV72 series each bring the advanced analytics and wireless capabilities of the MV12 to the full sized lineup of varifocal cameras for both indoor and outdoor models. The MV32 features the same innovative [architecture](#) as the rest of the MV family, and adds 360° viewing to provide greater context of an area.

Alongside the new analytics and wireless capabilities the second generation also introduces audio recording, 256GB or 512GB of onboard storage, and up to 3x optical zoom on the MV22 / MV72 series that can be configured and adjusted directly from the Meraki Dashboard. The MV72 series also features increased weather and impact resistance when compared to the original MV71.



Features

- Managed via Meraki Dashboard
- Dynamic Day-Night transition with IR illumination*
- Motion indexing with historical search
- Motion based heatmap generation
- Motion based Alerts
- Historical person tracking
- Direct or remote live streaming via Meraki Dashboard
- Shared, customizable video wall via Meraki Dashboard
- Full disk, AES-256 encryption
- Selective video export capability via Meraki Cloud
- Customizable recording and retention settings
- Always-on, Scheduled, or Motion based recording options
- Optional backups to Cloud Archive
- Record up to 1080p at 20fps
- HDR recording
- Varifocal lens (up to 3x optical zoom)
- Configurable Privacy Windows
- Wired / Wireless deployment

*Not currently supported on the MV32

Configuration

The basic initial configuration of the second generation cameras is just as simple as any other model of MV camera. The links below provide additional information and instructions relating to each step in getting the device setup and configured for the first time.

1. [Claim the device to an Organization on the Meraki Dashboard](#)
 - a. If a Dashboard Organization does not yet exist, [Create one](#)
2. [Add the device to a Dashboard Network](#)
 - a. If a Network does not yet exist, [Create one first](#)
3. Physically connect the device to the local network
 - a. Follow the steps in the corresponding [Installation Guide](#)
 - b. Connect the device to any existing network infrastructure that provides PoE, DHCP, and Internet access
 - c. Boot the device and let it check in to the Dashboard
4. Allow the device to completely check-in and perform any initial firmware upgrades
5. Finish configuring the device from the Meraki Dashboard
 - a. Configure [Wireless Profiles](#)
 - b. Configure [Privacy Windows](#)
 - c. Configure [Recording / Retention Settings](#)

Technical Breakdown

Hardware Breakdown

MV12WE MV12W MV12N MV22 MV72 MV32 MV2 MV52

	Series			Series				
Maximum Possible Video Quality (Full quality options here)	Up to 1080p HD w/ H.264, up to 20fps	Up to 1080p HD w/ H.264, up to 20fps	Up to 1080p HD w/ H.264, up to 20fps	MV22: Up to 1080p HD w/ H.264, up to 20fps MV22X: Up to 4MP w/ H.264, up to 15fps	MV72: Up to 1080p HD w/ H.264, up to 20fps MV72X: Up to 4MP w/ H.264, up to 15fps	Up to 4.2MP (2058x2058) with H.264, up to 15fps	Up to 1080p HD w/ H.264, up to 20fps	Up to 4K (8MP) video recording (3840x2160) with H.264, up to 15fps
Image Sensor	1/3" 4MP (2688x1520) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/2.5" 8.4MP (4.2MP effective or 2058x2058) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/1.8" 8.4MP (3840x2160) progressive CMOS image sensor
Focal Length	2.8mm	2.8mm	3.8mm	3-9mm	3-9mm	1.19mm	2.8mm	12-40mm
Aperture	f/1.8	f/1.8	f/1.8	f/1.2-2.3	f/1.2-2.3	f/2.0	f/2.0	f/2.3-16
Shutter Speed	1/30s - 1/32000s	1/30s - 1/32000s	1/30s - 1/32000s	1/30s - 1/32000s	1/30s - 1/32000s	1/30s to 1/32000s		1/30s to 1/1000s
Field of View	Horizontal: 114° Vertical: 61° Diagonal: 132°	Horizontal: 114° Vertical: 61° Diagonal: 132°	Horizontal: 73° Vertical: 44° Diagonal: 86°	Horizontal: 36° - 112° Vertical: 20° - 57° Diagonal: 42° - 138°	Horizontal: 36° - 112° Vertical: 20° - 57° Diagonal: 42° - 138°	Horizontal: 180° Vertical: 180°	Horizontal: 103° Vertical: 76° Diagonal: 134°	Horizontal: 12°-37°, Vertical: 7°-22°
Lens Adjustment Range	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: ±90° Pan: 354°	Tilt: 65° Rotation: ±90° Pan: 354°			
IR Illuminators	Yes, up to 15m (49ft)	Yes, up to 15m (49ft)	Yes, up to 15m (49ft)	Yes, up to 30m (98ft)	Yes, up to 30m (98ft)	Not supported	Yes, up to 8m (26ft)	Yes, up to 50m (164ft)
Minimum illumination (Standard / Night mode)	0.18 Lux / 0.01 Lux	0.18 Lux / 0.01 Lux	0.18 Lux / 0.01 Lux	0.18 Lux / 0.01 Lux	0.18 Lux / 0.01 Lux	0.18 Lux / -	0.18 Lux	
Video Storage	128GB high	256GB high	256GB high	MV22: 256GB	MV72: 256GB	256GB high	Live video	1TB high

	endurance solid state	endurance solid state	endurance solid state	high endurance solid state MV22X: 512GB high endurance solid state	high endurance solid state MV72X: 512GB high endurance solid state	endurance solid state	Only	endurance solid state
Wireless	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/b/g/n/ac	802.11a/n/ac
Thermal Elements	No	No	No	No	Yes	No	No	Yes
Ratings	-	-	-	IK08 vandal-resistance	IK10 vandal-resistance IP67 weather-proofing	-	-	IK10 vandal-resistance IP67 weather-proofing



For details on how many days of retention can be achieved per MV model, please refer to the [Video Retention](#) knowledge base article.

Wireless Radio

MV12WE/W/N / MV22 / MV72 / MV32/ MV2 / MV52

Radios	2.4 GHz 802.11b/g/n 5 GHz 802.11a/n/ac
Antenna	Integrated 1x1 MU-MIMO Omnidirectional (4.4 dBi gain at 2.4 GHz, 6.3 dBi gain at 5 GHz)
Channel Width	20, 40, and 80 MHz channels
Supported Frequencies	2.412 - 2.484 GHz 5.150 - 5.250 GHz (UNII-1) 5.250 - 5.350 GHz (UNII-2) 5.470 - 5.600, 5.660 - 5.725 GHz (UNII-2e) 5.725 - 5.825 GHz (UNII-3)
QAM	Up to 256 QAM on both 2.4 GHz and 5 GHz bands

Physical

	MV12 Series	MV22 Series	MV72 Series	MV32	MV2	MV52
Mount Type (out-of-box)	Wall / Ceiling Mount	Wall / Ceiling Mount	Wall / Ceiling Mount (conduit adapter included)	Ceiling Mount (Wall Mounting not recommended , read more here)	Table Top, Wall / Ceiling Mount	Wall / Ceiling Mount
Supported Mount Accessories	Wall Mount Arm, Telescoping Pendant Mount	L-Shape Wall Mount Bracket, T-Rail Mount Clip	Wall Mount Arm, Pole Mount	Telescoping Pendant Mount, Wall Mount Arm (but not recommended)		Pole Mount
Dimensions (dia x h)	4.2 x 2.9 in / 106 x 74 mm	5.9 x 3.8 in / 149 x 97 mm	6.5 x 4.0 in / 165 x 103 mm	4.2 in x 1.8 in / 106mm x 45.86mm	76mm x 68-129mm (diameter x height)	90mm x 145mm
Weight	0.63 lb / 0.28kg	1.8 lb / 0.84 kg	3.0 lb / 1.35 kg	0.47 lb / 215 g	1.03 lb / 0.46kg	3.3 lb / 1.5 kg
Power Supply	802.3af PoE	802.3af PoE	802.3at PoE+	802.3af PoE	10W DC/ 802.3af PoE	12V DC/ 802.3at PoE+
Power Load (max)	12.95W	12.75W	23.4W (802.3at)	12.95W	12.95W	25.5W
Operating Temperature (starting / working)	0°C - 40°C (32°F - 104°F) / 0°C - 40°C (32°F - 104°F)	0°C - 45°C (32°F - 113°F) / 0°C - 45°C (32°F - 113°F)	-40°C - 50°C (-40°F - 122°F) / 0°C - 50°C (32°F - 122°F)	0°C - 40°C (32°F - 104°F) / 0°C - 40°C (32°F - 104°F)	0°C - 35°C (32°F - 95°F) / 0°C - 35°C (32°F - 95°F)	40°C - 50°C (-40°F - 122°F)

Accessories

A complete set of options and guidelines are outlined in the article: [MV Mounting Options and Guidelines](#).

Description

MA-MNT-MV-10

Wall Mount Arm for MV72. Used for attaching camera perpendicular to mounting surface

Dimensions for wall bracket (l x w x d) 160 x 104 x 286mm

Combined weight: 0.67kg

MA-MNT-MV-20

Pole Mount for MV72. Can be used in conjunction with MA-MNT-MV-10.

Dimensions (l x w x d): 163.5 x 107.6 x 34mm

Combined weight: 0.289kg

MA-MNT-MV-30

Wall Mount Arm for MV12 series. Used for attaching camera perpendicular to mounting surface. Also supported for MV32.

Dimensions for wall bracket (l x w x d): 91.3 x 94 x 302.3mm

Combined weight: 0.697kg

MA-MNT-MV-31

Wall Mount Bracket for MV22

Dimensions (l x w x d): 48 x 130 x 156.2mm

Combined weight 0.503kg

MA-MNT-MV-40

Telescoping Pendant Mount for MV12 and MV32. Used to attach camera an extended distance underneath a high ceiling.

Dimensions (l x d): 1293-2300 x 144mm (distance configurable)

Combined weight 1.75kg

MA-PWR-MV-LV

Meraki Low Voltage Power Adapter for MV cameras.

Dimensions (d x h): 82 x 35.5mm

Weight: 0.42lbs (190g)

Input Rating: 24 VAC/ 2.2A, 12VDC/ 2.75A.

Output Rating: 54V / 0.43A

MA-INJ-4-US

Meraki 802.3at PoE Injector (US plug)

MA-INJ-4-EU

Meraki 802.3at PoE Injector (EU plug)

MA-INJ-4-UK

Meraki 802.3at PoE Injector (UK plug)

MA-INJ-4-AU

Meraki 802.3at PoE Injector (AU plug)

MA-PWR-ETH

Meraki Ethernet to USB-C adapter for MV2

MA-PWR-USB-US

Meraki USB-C Power Adapter for MV2 (US Plug)

MA-PWR-USB-UK

Meraki USB-C Power Adapter for MV2 (UK Plug)

MA-PWR-USB-EU

Meraki USB-C Power Adapter for MV2 (EU Plug)

MA-PWR-USB-AU

Meraki USB-C Power Adapter for MV2 (AU Plug)

MA-PWR-USB-JP

Meraki USB-C Power Adapter for MV2 (JP Plug)

Comparisons with Similar Models

There are no similar models to the MV32 to compare against.

	MV12W	MV21	MV22 Series	MV71	MV72 Series
Max Video Quality	1080p HD, up to 20fps	720p HD, up to 15fps	MV22: 1080p HD, up to 20fps MV22X: 4MP, up to 15fps	720p HD, up to 15fps	MV72: 1080p HD, up to 20fps MV72X: 4MP, up to 15fps
Image Sensor	1/3" 4MP (2688x1520) progressive CMOS	1/3.2" 5MP (2560x1920) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS	1/3.2" 5MP (2560x1920) progressive CMOS	1/3" 4MP (2688x1520) progressive CMOS
Optical Zoom	No	Yes	Yes	Yes	Yes
Field of View	Horizontal: 114° Vertical: 61° Diagonal: 132°	Horizontal: 28° - 82° Vertical: 21° - 61° Diagonal: 37° - 107°	Horizontal: 36° - 112° Vertical: 20° - 57° Diagonal: 42° - 138°	Horizontal: 28° - 82° Vertical: 21° - 61° Diagonal: 37° - 107°	Horizontal: 36° - 112° Vertical: 20° - 57° Diagonal: 42° - 138°
Lens Adjustment Range	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: ±90° Pan: 354°	Tilt: 65° Rotation: 350° Pan: 350°	Tilt: 65° Rotation: ±90° Pan: 354°
Video Storage	256GB	128GB	256GB	128GB	256GB
Wireless	Yes	No	Yes	No	Yes
Ratings	-	-	IK08 vandal-resistance	IK10 vandal-resistance IP66 weather-proofing	IK10 vandal-resistance IP67 weather-proofing

Troubleshooting

Common Troubleshooting

My MV isn't connecting to the wireless network.

Ensure that the Wireless Profiles are configured correctly on the Dashboard (Camera > Settings > Wireless) and that the device has checked in to the Meraki Dashboard to pull the configuration and perform any necessary firmware updates via a hardwired connection before attempting to connect to a wireless network.

The Video Feed is all white / too bright

Ensure that Night Mode (Camera > Settings > Night mode) is not set to 'Always On' if the camera is in a location with adequate lighting. This makes the camera much more sensitive to infrared light and can cause the picture to appear washed out.

The Video Feed is all black / too dark

Ensure that Night Mode is not set to 'Always Off' if the camera is in a location that experiences low lighting levels. Night Mode makes the camera much more sensitive to infrared light and can help improve visibility in low light conditions.

I can't get the direct LAN stream to work, even when connected to the same network

Each MV12 will generate a unique domain name to allow for secured direct streaming functionality. These domain names resolve an A record for the private ip address of the camera. Any public recursive DNS server will resolve this domain.

If utilizing an on-site DNS server, please allow '*.devices.meraki.direct' or configure a conditional forwarder so that local domains are not appended to '*.devices.meraki.direct' and that these domain requests are forwarded to Google public DNS.

Event Log

The most common Event Log messages and their meaning are listed below.

Night mode transition

This event indicates the camera transitioned into or out of Night Mode. Includes the current lux reading and the new state of Night Mode.

Image settings change

Indicates there was a change to the image or recording configuration. Includes the user that applied the change, the option that was changed, old value, and new value

FAQ

How do I know if the MV is using a wireless connection?

The Status LED on every MV model will display a solid Blue LED if the device is connected using a wireless connection and a solid Green LED when using a hardwired connection.

How do I know if the MV is recording Audio?

Any MV that has audio recording enabled will always display a solid Purple LED to indicate it is recording audio, regardless of the connection type used by the device.