

Certificate

Standard **ISO/IEC 20000-1:2018**

Certificate Registr. No. **01 103 1500895**

Certificate Holder:



Telekom Deutschland GmbH

Landgrabenweg 149
53227 Bonn
Germany

including the locations according to annex

Scope:

Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.

Proof has been furnished by means of an audit that the requirements of ISO/IEC 20000-1:2018 are met.

Validity:

The certificate is valid from 2024-11-13 until 2027-11-12.
First certification 2015

2025-11-10

TÜV Rheinland Cert GmbH
Am Grauen Stein · 51105 Köln

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No.	Location	Scope
/00	c/o Deutsche Telekom Business Solution GmbH Landgrabenweg 149 53227 Bonn Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/01	c/o Deutsche Telekom Geschäftskunden GmbH, DT GK Landgrabenweg 149 53227 Bonn Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/02	c/o Telekom Deutschland GmbH Marsplatz 4 80636 München Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/03	c/o Telekom Deutschland GmbH Georg-Elser-Str. 7 90441 Nürnberg Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/05	c/o Telekom Deutschland GmbH Rheinallee 11 67061 Ludwigshafen Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/07	c/o Telekom Deutschland GmbH Linnestraße 7	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the

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	79110 Freiburg Germany	business/operating model "T Business" for public and business customers.
/08	c/o Telekom Deutschland GmbH Hahnstr. 43 d 60528 Frankfurt Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/12	c/o Telekom Deutschland GmbH Kampstr. 106 44137 Dortmund Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/16	c/o Telekom Deutschland GmbH Am TÜV 5 30519 Hannover Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/19	c/o Telekom Deutschland GmbH Brandenburger Str. 11 04103 Leipzig Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/21	c/o Telekom Deutschland GmbH Überseering 2 22305 Hamburg Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/26	c/o Telekom Deutschland GmbH Am Seestern 3	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the

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	40547 Düsseldorf Germany	business/operating model "T Business" for public and business customers.
/31	c/o DT Global Business Solutions GmbH Rennweg 97 - 99 1030 Wien Austria	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/32	c/o DT Global Business Solutions Iberia S.L. Complejo Alvento Vía de los Pobladors 1-3 28033 Madrid Spain	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/37	c/o Telekom Deutschland GmbH Fasanenweg 5 70771 Leinfelden-Echterdingen Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/39	c/o Telekom Deutschland GmbH Sternengasse 14 - 16 50676 Köln Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/40	c/o Telekom Deutschland GmbH Raimundstraße 48-54 60431 Frankfurt Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/41	c/o Telekom Deutschland GmbH	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure

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	Deutsche-Telekom-Allee 9 64295 Darmstadt Germany	Library based service support services in the business/operating model "T Business" for public and business customers.
/42	c/o Telekom Deutschland GmbH Moselweißer Straße 70 56073 Koblenz Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/43	c/o Telekom Deutschland GmbH Winterfeldtstr. 19/23 10781 Berlin Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/44	c/o Telekom Deutschland GmbH Dottistr. 1-4 10367 Berlin Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/47	c/o Telekom Deutschland GmbH Annenstr. 5 01067 Dresden Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/49	c/o Telekom Deutschland GmbH Philipp-Reis-Platz 1 33602 Bielefeld Germany	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/50	c/o Telekom Deutschland GmbH Neuenstr. 76-80	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the

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	28195 Bremen Germany	business/operating model "T Business" for public and business customers.
/53	c/o DT Global Business Solutions Iberia S.L. c/Pere IV 313-321 08020 Barcelona Spain	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/54	c/o DT Global Business Solutions Ibéria SLU Edifício Atlantis Av. Dom João II, n 44 C 1990-095 Lisboa Portugal	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/69	c/o Deutsche Telekom ITTC Hungary Kft. Könyves Kálmán krt. 36 1097 Budapest Hungary	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/70	c/o Deutsche Telekom ITTC Hungary Kft. Vezér u. 39 4032 Debrecen Hungary	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.
/71	c/o Deutsche Telekom ITTC Hungary Kft. Rókusi körút 2-10 6724 Szeged Hungary	Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.

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/73 c/o Deutsche Telekom ITTC
Hungary Kft.
Nagy Lajos király útja 11
7621 Pécs
Hungary

Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.

/74 c/o Deutsche Telekom ITTC
Slovakia s.r.o. TC Core
Moldavská cesta 8/B
042 80 Košice
Slovakia

Develop, sales, provide and operate ICT products/solutions as well as IT Infrastructure Library based service support services in the business/operating model "T Business" for public and business customers.

2025-10-20



TÜV Rheinland Cert GmbH
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